



Frederick Police Department
Frederick, Maryland



August, 2009

Recently, a number of residents have contacted us to learn more about the Frederick Police Department (FPD), our successes, challenges, needs, and plans for the future. We are proud to be able to share information about our programs, our strategic plan, and to discuss where the agency is headed and what we have achieved along with the challenges faced by the City of Frederick. Likewise, we are pleased to be able to share information about some of our accomplishments. While obviously not all-inclusive, this document is designed to provide a snapshot of our collective efforts in key areas of crime-fighting, management, technology, customer service, visibility, building partnerships and engaging in prevention, and significantly increased communication and contact with our public.

In the past seven years, we have:

- reduced crime and created and implemented effective crime fighting and community policing strategies
- built partnerships across the City through strong community policing efforts
- improved technology and customer service
- successfully acquired grants to maximize resources

We have accomplished much, and we fully recognize that our challenges continue to grow, with much more work to be done.



Our Successes Include:

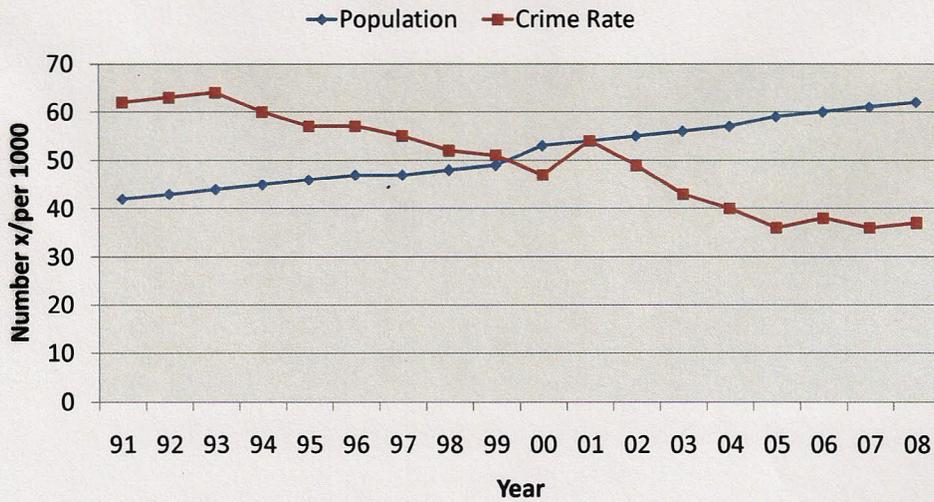


Crime:

- In 2008, reported crime in Frederick was lower than it was in 1991, and for each of the past six years, reported Part I Crime in the city was lower than it was eighteen years ago
- Developed a community policing strategy to maximize the effectiveness of all of our divisions
- Continue to aggressively arrest law violators
- Implemented the Red Light Photo Enforcement Program
- Expanded the scope of the Collaborative Supervision and Focused Enforcement (CSAFE) grant, to cover the entire City of Frederick and used grant funding to hire a Crime Analyst and Community Prosecutor
- Using CSAFE funding initiated data driven policing practices establishing partnerships with Frederick County State's Attorney, Department of Parole and Probations, Department of Juvenile Justice, City of Frederick Public Housing and community organizations to reduce violent crime
- Requested and worked with the Office of the United States Attorney in Maryland, the Frederick County SA, and the Bureau of ATF, to bring Project EXILE to Frederick
- Developed a number of programs, initiatives, and strategies, including but not limited to, "Know Five in Frederick," (recognized by the Governor's Office of Crime Control & Prevention), Gang Resistance Education and Training, "Warrants on the Web," an Anti-Gang Strategy, etc.
- Worked with City Hall and the Parking Department, implementing camera program in all City parking decks

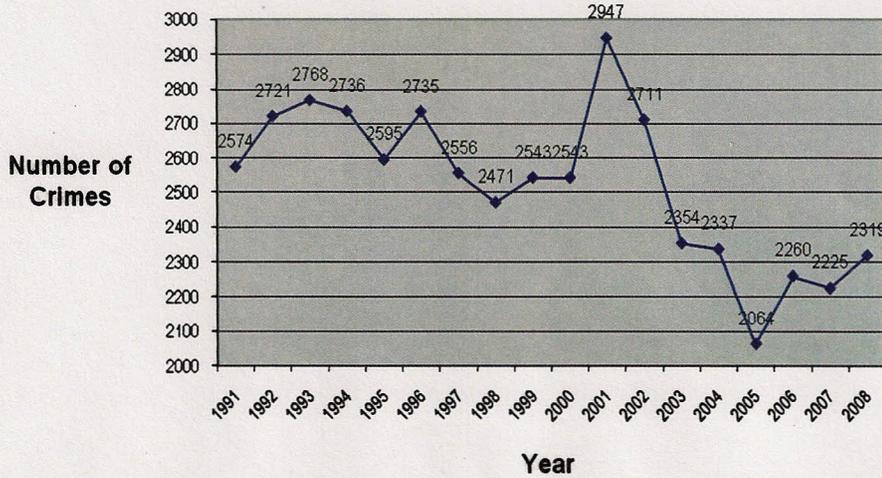


Population Growth vs. Part I Crime Rate for the City of Frederick (1991-2008)



Data Source: US Census Bureau (1991-1999), City of Frederick Population Projections (2000-2008), & FBI UCR (1991-2008).

Index Crime 1991 to 2008 Frederick Police Department



**Part I Crime
Includes:**

- Murder
- Robbery
- Aggravated Assault
- Rape
- Burglary
- Stolen Vehicles
- Thefts

Part I Crime Chart depicts actual reported Part I Crimes from 1991 - 2008

Visibility/Accountability:

- Assigned sergeants and corporals to oversee each Neighborhood Advisory Council (NAC); accessibility and communication has never been higher
- Significantly increased foot, bike, and segway patrols across the City; these efforts are tracked by supervisors
- Acquired more bicycles, purchased segways, and one on/off road motorcycle for alternative patrol efforts

Management:

- The FPD was nationally accredited for the first time in its history in 2003, by the Commission on Accreditation of Law Enforcement Agencies (CALEA); reaccredited again in 2006 and achieved "Flagship Agency" status in 2009
- Created the first ever Strategic Plan for the FPD, since updated
- Created a case management system for our Criminal Investigations Division
- Acquired and put into action an internal Early Warning Tracking system to proactively assist management in addressing performance and management issues
- Continue to improve and enhance our training, much of which takes place at the FPD Training Academy(one of the longest running, continuously Maryland State certified Training Academies in western Maryland); made physical plant improvements to the campus-building a multi-purpose building and partnering with the FBI to add another building for shared use
- Reorganized the agency twice in the past seven years to maximize resources and efficiency
- Worked with mental health providers to formulate a Mental Health Task Force to collectively improve our service to people suffering from a mental crisis by improving training, communication, and collective mental health services

- Partnered with the Maryland School for the Deaf to create the first ever internship program with MSD, through which enhanced training was provided to agency personnel to enable improved service to our Deaf community
- Specifically and aggressively focused on acquiring grants, successfully receiving over one million dollars of grant funds for personnel, overtime, equipment, computers, etc., including a new CBRNE vehicle for our Special Response Team
- Purchased flexfuel patrol vehicles and Prius vehicles for administrative use
- Created a recruiting video and placed it online to highlight opportunities within the agency

Technology/Customer Service:

- Worked with City Hall to implement NIXLE, a system through which residents can sign up for notifications of major incidents via cell phone, pager, and email
- Created an array of tip lines via email, voicemail, and texting to enhance support from our residents and allow them multiple ways to assist the FPD in investigations
- Set up www.policereport.us giving residents (involved parties) the ability to obtain accident reports via the web, thereby improving customer service and maximizing personnel
- Established a link to crimereports.com via the City's website which allows access to, daily calls for service data for all of our residents keeping them more informed and connected (Funded through the Governor's Office of Crime Control & Prevention—GOCCP)
- Converted to digital photography used in crime scene processing resulting in cost savings
- Obtained new digital audio recording equipment for police radio and communications center phones
- Obtained new digital video recording equipment for interior of police headquarters camera system
- Reconfigured reception desk to maximize space and staffing

- Initiated Evidence Manager property management system to provide bar coding of property stored providing more efficient property management
- Utilized **PropertyRoom.com** disposal (sale) of unclaimed property via the internet
- Upgraded Mobile Digital Computers twice since 2003; to Motorola MW800's – 2007 to Panasonic Toughbooks and increased number of MDC's to maximize efficiency and keep officers on their beats (using a combination of City funding and grants from the GOCCP and Bureau of Justice Administration)
- Converted to new computer aided dispatch (CAD) and records management system (RMS) in 2005
- Working with Frederick County since 2004 to move toward the merging of radio networks and consolidation of dispatch centers
- Installation of 700/800 MHz radios into police vehicles as funding permits, to allow communications with other public safety partners
- Initiated fee schedule for Towing firms qualified to provide towing services on behalf of the police agency
- Created Towing Advisory Board
- Began participating with the National Capital Region Law Enforcement Information Exchange (**NCR-LInX**) to enhance investigative efforts
- Agency purchased new police ID card system to improve building security
- Developed False Alarm Reduction Program to support the Alarm Ordinance aimed to reduce false alarms and free officers to be able to concentrate on legitimate calls for service and concerns on their beats
- Supported implementation of Digital radio upgrade for other City agencies and related rebanding issues
- Converted to new digital in-vehicle mounted cameras with wireless downloading (replacing VHS tape units) and increased number of in car cameras (Funded by the GOCCP and BJA)
- Completed Space Needs study for police headquarters

- FPD assisted FCPS, Parking Decks and critical city facilities in use of CCTV
- Working toward procurement and installation of new door access system to improve building security
- Obtaining two license plate recognition systems from the Washington Council of Governments to maximize efficiency
- Improved data and voice connection with FPD Training Center by installation of fiber optic connection
- Installed direct telephone connection between FPD Communications Center and 2-1-1
- Initiated optical scanning of related documents into records management system (RMS) to improve efficiency and maximize personnel resources in our Records Division
- Installed direct telephone connection to Maryland Emergency Management via the National Warning System (NAWAS) in 2004
- Developing Excessive Use of Police Services policy to support the city ordinance aimed to reduce repeat calls for service and address nuisance complaints
- Revamped the FPD website to maximize communication with our residents
- Revamped our Victim Services Unit

Partnerships/Prevention:

- Meet monthly with residents across the City to share information and solve problems using all stakeholders as partners in the process
- Through the work of citizen volunteers, initiated the GAL PAL program, which has been nationally recognized
- Implemented the Gang Resistance and Education Training (G.R.E.A.T.) Program, through which approximately 2000 children have graduated
- Implemented our Police Activities League Program and GAL PALS in Hillcrest

We have successfully partnered with:

- The Maryland School for the Deaf
- Way Station and the Mental Health Association of Frederick County and related mental health providers
- Frederick Memorial Hospital
- Parole and Probation
- Juvenile Services
- The Heartly House
- Maryland State Police
- Frederick County Sheriff's Office
- Hood College
- Frederick Community College
- Mount Saint Mary's University
- The Frederick County NAACP
- Nuestra Casa del Pueblo
- Latinos Unidos de Frederick
- Centro de Familia
- Frederick County Human Relations Commission
- Maryland Governor's Office of Crime Control and Prevention
- The Rotary Club
- The Islamic Society of Frederick

The Frederick Police is comprised of outstanding women and men, both civilian and sworn. While we have made great strides, we know there is much more to be done. We face continued challenges relating to international, regional, and local gangs; robberies; illegal guns and drugs; and traffic issues. We will continue our efforts to combat these issues in a positive and enlightened manner to meet the challenges of a growing Frederick.

Kim C. Dine
Chief of Police

