



## FAQS

### What Happens in Case of Snow

The City of Frederick Department of Public Works and Information Technology Department are ready to deal with any substantial snowfall. Here are responses to frequently asked questions:

#### When will they clear my street?

- Use the City website's [Snow Application](#) to see which streets have been cleared
- Or call the Snow Operations Line for plowing updates, 301-600-7669 (SNOW)

**How do I know if the City is open or closed?** The City will announce any changes in schedule (delays or closing):

- on Channel 99
- on the website, [www.cityoffrederick.com](http://www.cityoffrederick.com)
- through the county emergency alert system\*
- on the City's Emergency Public Information Line, 301-600-1300

#### \*How do I sign up for City alerts?

- Sign up through the Frederick County Emergency Notification system:  
<https://www.frederickcountymd.gov/4727/Emergency-Alerts>.

#### What are the rules for clearing ice and snow from sidewalks?

- Property owners are responsible for clearing snow and ice from the sidewalks in around their property within 12 hours after snow stops falling. A person owning or occupying a lot or part of a lot abutting a City sidewalk must remove the snow and ice and clear a path 4 feet wide or the entire width of the sidewalk, whichever is less.
- If a property owner fails to comply, a fine not exceeding \$100 may be issued and the snow removed by the city with the resultant costs assessed to the property owner.

#### What does Snow Emergency mean?

- When the [Snow Emergency Plan](#) goes into effect, vehicles must be moved off of designated [Snow Emergency Routes](#) or risk the chance of being towed at the owner's expense.
- The city's priority is to maintain all [Snow Emergency Routes](#). These routes will be cleared first and continually until snowfall slows and other neighborhoods can be reached. Snow emergency routes are listed [here](http://www.cityoffrederick.com/DocumentCenter/View/9373): <http://www.cityoffrederick.com/DocumentCenter/View/9373>.

- Restricted parking designations will be enforced. The restricted parking areas assure citizens and the Department of Public Works snow plow teams that the designated areas will be open and available for use to push and/or haul snow from streets if the need arises. Parking in a restricted parking area at any time, will result in a fine.

**Why did the plow push snow into my way?**

In the case of extremely heavy snowfalls, private driveways may be plowed in. Vehicles that remain on the street will have large amounts of snow piled around them. Snow plows will come through each street multiple times; it is advised that residents wait until the snowfall ends, before clearing driveway openings and curb cuts.

**What about downed wires and trees?** Be aware and alert for possible downed trees and power lines due to the heavy snow. Do not attempt to cross over or under downed lines.

- Report downed and low hanging power lines by calling 1-800-686-0011
- Report downed trees or other NON - EMERGENCIES by calling 301-600-1440

**How do I find out area road conditions?**

Call 511, monitor your local media outlets, or go to [www.marylandroads.com](http://www.marylandroads.com).

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